

FOR OFFICE USE ONLY:  
ACCOUNT# \_\_\_\_\_

- RESIDENTIAL  
 COMMERCIAL

**CITY OF ANAHUAC  
APPLICATION FOR WATER SERVICE**

ACCOUNT NAME: \_\_\_\_\_

SS# \_\_\_\_\_ DL# \_\_\_\_\_

HOME PHONE# \_\_\_\_\_ EMERGENCY PHONE# \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_

NOTICE: IF SELF-EMPLOYED, LIST NAME OF BUSINESS OF TYPE OF WORK

NAME \_\_\_\_\_ T.I.D.# \_\_\_\_\_

APPLICANT'S EMPLOYER \_\_\_\_\_ PHONE# \_\_\_\_\_

ADDRESS \_\_\_\_\_

SPOUSE'S EMPLOYER \_\_\_\_\_ PHONE# \_\_\_\_\_

ADDRESS \_\_\_\_\_

HAVE YOU PREVIOUSLY HAD WATER SERVICE WITH THE CITY OF ANAHUAC?

YES  NO  IF YES, PREVIOUS ADDRESS \_\_\_\_\_

I have received a copy of the General Information Sheet and agree to abide by it. I understand  
My service will be disconnected if I fail to do so.

**I REQUEST THAT PERSONAL INFORMATION IN MY CUSTOMER ACCOUNT RECORDS  
WITH THE CITY OF ANAHUAC UTILITY DEPARTMENT:**

PLEASE CHECK ONE

- BE KEPT CONFIDENTIAL     MAY BE DISCLOSED

X \_\_\_\_\_ DATE \_\_\_\_\_

I. The City of Anahuac is responsible for protecting the drinking water from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Anahuac will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service until a copy of this agreement has been signed.

II. The following plumbing practices are prohibited by State Regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or a appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. Service Agreement – The following are terms of service agreement between the City of Anahuac System and \_\_\_\_\_(customer).

- A. The Water System will maintain a copy of this agreement as long as the customer and/or the premises are connected to the water system.
- B. The Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the City of Anahuac or its designated agent prior to initiating new water service; or after any major changes to the private plumbing facilities. The inspection shall be conducted during the water systems normal business hours.
- C. The City of Anahuac shall notify the customer in writing of any violates or unacceptable plumbing practices which have been identified during the initial inspection of the periodic re-inspection.
- D. The customer shall immediately correct any unacceptable plumbing practices of his/her premises.
- E. The customer shall, at his/her expense, properly install, test and maintain any backflow prevention device required by the City, copies of all testing and maintenance records shall be provided to the City.

IV. ENFORCEMENT-If the customer fails to comply with the terms of the agreement, the City shall have its option, either terminate service or properly install an appropriate backflow prevention device. Any expense associated with enforcement will be billed to the customer.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

**CITY OF ANAHUAC  
RESIDENTIAL, COMMERCIAL  
GENERAL SERVICE INFORMATION**

**V. SETTING UP YOUR NEW ACCOUNT**

City Hall is located at 501 Miller Street. Office hours are 7:30 a.m. to 4:30 p.m. Monday through Friday. To make sure your account is set up properly, you must provide your correct service and mailing address. Water service will be turned on from 8:00 – 11:00 a.m. and 1:00 to 3:30 p.m. If no one is home when the water is turned on and the meter is spinning the water will be shut back off and you will need to contact City Hall at 409-267-6681 to schedule a time for someone to come back out. **WATER SERVICE WILL NOT BE TURNED ON AFTER 3:30 P.M.**

**VI. DEPOSITS**

Residential and small commercial property requires a \$100.00 deposit plus a \$45.00 non-refundable cart fee. Large commercial meters, eating establishments and multiple units require a \$200.00 deposit. Deposits must be paid before services can be turned on. Deposits are kept until service is terminated and draws no interest.

**VII. BILLING: WATER / SEWER TAPS /GARGAGE FEES / TAP FEES**

A base charge for residential water and sewer is \$22.30 for the 0 to 2,000 gallons. See attached rate schedule for additional charges per gallon.

A base charge for commercial water and sewer is \$26.30 for the first 0 to 2000 gallons. See attached rate schedule for additional charges per gallon.

Residential garbage charge is \$11.65 plus .96 tax for once a week pickup. Commercial garbage can charge is \$18.25 plus \$1.91 tax for once a week pickup.

A standard water tap ¾" is \$700.00; a standard sewer tap 4" is \$750.00. An additional charge will apply for larger taps and taps requiring road crossing.

**VIII. BILLING PROCEDURE**

Utility bills are mailed on the first of every month and will be due on the 15<sup>th</sup> of each month. If for some reason you do not receive your bill, it is YOUR responsibility to contact the City.

If payment is not received on/or before the due date by 4:30 p.m., a penalty of 10% will be assessed and a courtesy Disconnect Notice will be mailed giving you 10 days to pay before services are disconnected.

**IX. DISCONNECTION FOR FAILURE TO PAY WHEN DUE**

Once service has been disconnected, the past due amount must be paid plus a \$20.00 reconnection fee. Service will be reconnected as soon as possible after payment has been made. If water is not turned off at the meter as a courtesy to you, promising to make payment, you are required to pay the \$20.00 disconnection fee, regardless. **DO NOT** try to turn on the meter or remove a lock from a meter by force. Any damage occurring to the meter or the lock will result in charges for repairs. These charges can be assigned up to \$500 along with administrative fees.

#### **X. IN CASE OF AN EMERGENCY**

If an emergency arises on a weekend or after 4:30 p.m. weekdays, call 409-880-5151 for assistance. For emergency calls that are not the City of Anahuac's responsibility, you will be charged a \$ 20.00 service charge for the call.

#### **XI. WHEN A PERMIT IS REQUIRED**

Permits will be required for plumbing and building, for all new and existing buildings. The structure must be inspected during construction and prior to completion.

A permit will be required for a move in or replacement of a manufactured home or to move a house into the City limits of Anahuac. Approval by the building official must be done before entry into the City.

#### **XII. CLOSING YOUR ACCOUNT**

When you wish to disconnect service you are required to complete final paperwork at City Hall or contact City Hall at 409-267-6681 for instructions on faxing or e-mail your notifications. Remember, the account will stay in your name until you complete a disconnect notice or a new account is created. Final bills and refunds usually go out 4 to 6 weeks after service is terminated.

#### **XIII. LEAKS**

The major reason for high water bills is leaks. If your bill goes up unexpectedly, check for leaks around your meter and in the yard. The most common problem is a leaking commode fixture. A 1/16" leak will use 690 gallons of water in 24 hours. Sometimes they only leak occasionally and are very difficult to detect.

A \$10.00 charge to reread a meter is applicable if the reading is found to be correct. If you feel your meter has been misread, it is best to check the reading yourself. First, check the little red triangle on the meter, and if it is turning, and you have all your faucets turned off, that will indicate you have a leak.

#### **WATER WASTE AT 40 LBS. PRESSURE**

A 1/32" LEAK WASTE      80 GALLONS IN 24 HOURS

A 1/16" LEAK WASTE     690 GALLONS IN 24 HOURS

A 1/8" LEAK WASTE    2,760 GALLONS IN 24 HOURS

## City of Anahuac Residential Water Rates

Consumption		Rate
From	To	
0	2,000	\$ 22.30
2,001	3,000	\$ 26.85
3,001	4,000	\$ 31.40
4,001	5,000	\$ 36.20
5,001	6,000	\$ 41.00
6,001	7,000	\$ 46.00
7,001	8,000	\$ 51.00
8,001	9,000	\$ 56.20
9,001	10,000	\$ 61.55
10,001	11,000	\$ 67.65
11,001	12,000	\$ 73.75
12,001	13,000	\$ 80.00
13,001	14,000	\$ 86.25
14,001	15,000	\$ 92.70
15,001	16,000	\$ 99.40
16,001	17,000	\$ 106.10
17,001	18,000	\$ 112.80
18,001	19,000	\$ 119.50
19,001	20,000	\$ 126.20
20,001	21,000	\$ 134.15

This chart shows **ONLY** the water consumption rate other fees apply for your sewage and trash.

**Additional Note:**

You are charged at the same rate for your sewage as you are for water.  
Additional charges per gallon after 21,00 are available per request

## City of Anahuac Commerical Water Rates

Consumption		
From	To	Rate
0	2,000	\$ 26.30
2,001	3,000	\$ 31.15
3,001	4,000	\$ 36.00
4,001	5,000	\$ 41.05
5,001	6,000	\$ 46.10
6,001	7,000	\$ 51.45
7,001	8,000	\$ 56.80
8,001	9,000	\$ 62.45
9,001	10,000	\$ 68.10
10,001	11,000	\$ 74.90
11,001	12,000	\$ 81.70
12,001	13,000	\$ 88.80
13,001	14,000	\$ 95.90
14,001	15,000	\$ 103.00
15,001	16,000	\$ 110.10
16,001	17,000	\$ 117.20
17,001	18,000	\$ 124.30
18,001	19,000	\$ 131.80
19,001	20,000	\$ 139.30
20,001	21,000	\$ 148.05

This chart shows **ONLY** the water consumption rate other fees apply for your sewage and trash.

**Additional Note:**

You are charged at the same rate for your sewage as you are for water.  
 Additional charges per gallon after 21,000 are available per request